Health Literacy
Maintenance of Certification Program

Improve patients’ compliance & earn 20 MOCs in a year.

The Health Literacy Quality Improvement Program, from the MU Center for Health Policy, starts with a day-long interactive session, followed by a year-long tailored data and implementation plan designed just for physicians and their practice settings. Physicians are introduced to best practices in effective provider/patient communication and given data collection tools and individualized analysis to implement proven change strategies for better patient health outcomes.

- Gain insight on ways to best to communicate with patients of varying literacy levels, and take part in the only validated health literacy simulation training for health care professionals in the nation.

- Master key health literacy tools such as the Agency for Healthcare Research & Quality’s (AHRQ) Health Literacy Universal Precautions Toolkit.

- Develop a tailored action plan to improve health literacy levels in your own clinical setting. Action plans include detailed patient surveys and a data collection protocol for baseline, 6-month and 12-month assessments. Patient surveys are short and easy to implement and include specific items from the Item Set for Addressing Health Literacy from the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Clinician & Group Survey.

- Receive comprehensive data analysis from program staff. Confidential results and recommendations are given and ongoing technical assistance is provided throughout the duration of participation.

http://healthpolicy.missouri.edu/projects-hlmoc.html

TOOLS FOR PATIENT CENTERED CARE:

- Understand why your patients’ aren’t adhering to their treatment plans.

- Understand the warning signs that a patient may be struggling with health literacy issues.

- Begin to change the way health literacy is integrated into your practice over the course of a year.

- Determine how your patients perceive patient/provider communication at the practice level and track perception over time.

July 25, 2013
8:00 A.M. - 5:00 P.M.
Philadelphia, PA
Penn Medicine Clinical Simulation Center

COST:
$950 (includes all 20 MOC points for ABIM and all 20 MC-FP Part IV credit for ABFM). This program is sponsored by AARP® Medicare Supplement Plans insured by UnitedHealthcare Insurance Company.

The Office of Continuing Education, School of Medicine, University of Missouri is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Office of Continuing Education, School of Medicine, University of Missouri designates this live educational activity for a maximum of 6.25 AMA PRA Category 1 Credit(s)™ Physicians should only claim the credit commensurate with the extent of their participation in the activity.

CONTACT US:
Ioana Staiculescu, MPH
573-882-1491 or chp@missouri.edu